



# BUSINESS AWARD NOMINATION B&B (BED & BREAKFAST) OF THE YEAR

This award category applies to a Bed and Breakfast operation that has exhibited strong growth and excellent customer service. It is recognized for its community involvement and leadership. Operators have demonstrated a concerted effort to promote Hamilton's image in marketing initiatives geared to attracting visitors to the City of Hamilton between January 1, 2011 and December 31, 2011.

DEADLINE FOR SUBMISSION PACKAGES IS TUESDAY, JANUARY 31, 2012, 4PM.

#### **GUIDELINES**

- The three questions must be completely answered.
- Each answer not to exceed 250 words.
- Be thorough and factual and reflect the achievements of the nominee and draw out their outstanding achievements.
- Using information, statistics and examples from current nomination year (January 1, 2011 December 31, 2011).
- Include letters of support, emails, online testimonials (eg. Tweets, blog, message board, reviews etc) from 2011.

#### **QUESTIONS**

To be consistent by the judging committee, each answer not to exceed 250 words:

- 1. Describe how your Bed & Breakfast has shown community involvement and leadership in the B&B community. Emphasis should be placed on examples that demonstrate initiative, creativity, and going above and beyond to contribute to the growth of the City of Hamilton's tourism industry.
- 2. Describe and provide three (3) examples of how you play an active role in welcoming out of town visitors and promoted their enjoyment of the City throughout 2011.
- 3. Describe your success in achieving high levels of customer satisfaction for a visitor in 2011.

### NOMINATION PACKAGE REQUIREMENTS

To be consistent for the judging panel, all nomination packages must be received in the following format:

- 1. Include Nomination Form
- 2. Complete answers to above questions
- 3. Include letters of support and/or testimonials from
- $4.8 \frac{1}{2}$  x 11 white paper only, single sided, in a properly secured folder or binder
- 5. Tape, staple or photograph newspaper clippings, brochures, promotional material, etc to 8 ½ x 11 white paper
- 6. Packages will not be returned. Please do not include personal items
- 7. Late and/or incomplete submissions will not be accepted

Please address the nomination package to Tourism Hamilton, Kathy Dunn, Tourism Event Coordinator 34 James Street South, Hamilton, ON L8P 2X8

For more information, please contact Tourism Hamilton at 905 546-2424 x5771 or tourism@hamilton.ca.







## **NOMINATION FORM**

NOMINATION CATEGORY:	
☐ Business ☐ Marketing	☐ Industry Award of Excellence
AWARD NAME: (Please indicate the specific award which you are nominating the person or organization – kindly submit only one nomination per form.)	
Nominee Information:	
NOMINEE NAME/ORGANIZATION:	
Address:	
CITY:	POSTAL CODE:
TELEPHONE NUMBER:	FAX NUMBER:
E-MAIL:	
YOUR INFORMATION: NOMINATED BY:	
Address:	
CITY:	Postal Code:
TELEPHONE NUMBER:	FAX NUMBER:
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Please forward your completed nomination form(s) by Friday, December 16, 2011, 4pm, via fax, e-mail or mail to:

**Tourism Hamilton**