



# BUSINESS AWARD NOMINATION TOURISM BUSINESS OF THE YEAR

Presented by Hamilton Chamber of Commerce

This award category applies to a business, event or attraction that has exhibited strong growth and/or record of success, shown community involvement, partnership, leadership and demonstrated commitment to human resources development and training. It is seen as a strong partner in tourism and achieves high levels of customer satisfaction from visitors from January 1, 2011 to December 31, 2011.

DEADLINE FOR SUBMISSION PACKAGES IS TUESDAY JANUARY 31, 2012, 4PM.

#### **GUIDELINES**

- The three questions must be completely answered.
- Each answer not to exceed 250 words.
- Be thorough and factual and reflect the achievements of the nominee and draw out their outstanding achievements.
- Using information, statistics and examples from current nomination year (January 1, 2011 December 31, 2011).
- Include letters of support, emails, online testimonials (eg. Tweets, blog, message board, reviews etc).

### **QUESTIONS**

To be consistent for the judging panel, each answer not to exceed 250 words:

Provide three (3) examples of the marketing collateral material and/or tools that you have adopted to attract tourists to your business, event or attraction during 2011.

- 1. Describe how your business, event or attraction has shown community involvement, partnership, leadership and demonstrated commitment to human resources development and training. Emphasis should be placed on examples that demonstrate initiative, creativity, and going above and beyond to contribute to the growth of the tourism industry within the City of Hamilton.
- 2. Provide statistics and evidence of your growth success in attracting visitors from January December 2011.
- 3. Describe your success in achieving high levels of customer satisfaction from the visitor in 2011.

### NOMINATION PACKAGE REQUIREMENTS

To be consistent for the judging panel, all nomination packages must be received in the following format:

- 1. Include Nomination Form
- 2. Complete answers to above questions
- 3. Include letters of support and/or testimonials from
- 4.8 ½ x 11 white paper only, single sided, in a properly secured folder or binder
- 5. Tape, staple or photograph newspaper clippings, brochures, promotional material, etc to 8 ½ x 11 white paper
- 6. Packages will not be returned. Please do not include personal items
- 7. Late and/or incomplete submissions will not be accepted

Please address the nomination package to Tourism Hamilton, Kathy Dunn, Tourism Event Coordinator 34 James Street South, Hamilton, ON L8P 2X8

For more information, please contact Tourism Hamilton at 905 546-2424 x5771 or tourism@hamilton.ca.





## **NOMINATION FORM**

NOMINATION CATE	GORY:	
Business	Marketing	☐ Industry Award of Excellence
AWARD NAME:(Please indicate the specific award	which you are nomina	ting the person or organization – kindly submit only one nomination per form.)
NOMINEE INFORMA NOMINEE NAME/ORGA		
Address:		
CITY:		POSTAL CODE:
TELEPHONE NUMBER:		FAX NUMBER:
E-MAIL:		
YOUR INFORMATION NOMINATED BY:		
Address:		
CITY:		POSTAL CODE:
TELEPHONE NUMBER:		FAX NUMBER:
E-MAIL:		

Please forward your completed nomination form(s) by Friday, December 16, 2011, 4pm, via fax, e-mail or mail to:

**Tourism Hamilton** 

Attention: Kathy Dunn kathy.dunn@hamilton.ca 34 James St. S. Hamilton, ON L8P 2X8 905-546-2424 x5584 Fax: 905-546-2667