

# TOURISM HAMILTON Awayor

# **HOW TO SUBMIT A WINNING NOMINATION PACKAGE**

#### **BEFORE YOU START**

- Read the award criteria and questions carefully, your submission will be ranked by a third party panel of independent judges.
- Do not feel intimidated if this is your first entry. Your success depends on the strength and completeness of your entry.
- Ask previous award winners for their advice.
- Gather supporting testimonials, letters of support and promotion material (two to five pieces).
- Brainstorm ideas with co-workers and community partners.
- If you are a volunteer group whose committee structure changes from year to year, ensure the strongest writer helps write the entry.
- Do not assume the judges know of you or your business/attraction/event. Often times judges are from out of town or not even in the tourism industry.

# **READY TO START**

- Keep your two three answers concise and simple, but answer the questions completely (maximum 250 words per question).
- Be thorough, factual and reflect the achievements of the nominee and draw out their outstanding achievements.
- Have someone who's not familiar with you, your business, event, festival, organization read over your submission.
- Spelling and grammar checks are vital.
- Let your enthusiasm come through in your entry.

#### FOR MORE THAN ONE CATEGORY

Tailor your entry to be specific to each award category as questions vary, what is applicable in one category, might not be in another.

## INDUSTRY AWARDS OF EXCELLENCE

- Include as much background as possible on the person and remember to indicate how this individual has gone above and beyond.
- Ensure you answer the questions, include testimonials, letters of support where applicable (two five pieces).

#### **BUSINESS CATEGORIES**

- How do you market both in and out of the City of Hamilton? It is not enough to say you used radio, TV and print, please elaborate and give examples.
- Give specific details, ie., when/where/what/how often your attraction/event was marketed. For questions about results, list the value of the publicity you received, media will provide this information if asked.
- Visuals are important so please include photos (or colour copies) of your attraction/event.
- Samples of marketing will add to the overall impression and judges can see the scope/impact of your marketing efforts.

#### FOR OTHER AWARD CATEGORIES

- Answer the questions in the entry submission guidelines as specifically as possible.
- Questions may focus on planning, partnerships, measurement of success and tracking methods, or customer service techniques.
- Include testimonials, articles, emails, messages, and comments from your customers.
- Include any literature that shows how you excelled in the category for which you have been nominated, ie., cards, letters of thanks, etc.

# **FORMAT REQUIREMENTS**

To be consistent for the judging panels, all nomination packages must be received in the following format:

- 8½" x 11" paper single sided black ink.
- Tape, staple or photograph newspaper clippings, brochures, promotional material to 8½" x 11" paper.
- No binders. Please staple submission packages.
- Packages will not be returned. Please do not include personal items.

## NOMINATION PACKAGE CHECKLIST

Please check that you have included each component in your submission.

Incomplete and/or late nominations will not be considered.

Completed Nomination Form
Complete Answers to the 2-3 Questions
Letters of Support and/or Testimonials

Please contact Kathy Dunn, Tourism Hamilton, 905-546-2424 x5584 or Kathy.Dunn@hamilton.ca if you require additional information or details.